# **Privacy Policy Clemen Coaching**

Last updated: June 14, 2024

This privacy policy ("policy") describes the collection, use and disclosure of data when you ("user", "you", "your") visit www.clemencoaching.com ("website") and tells you about your privacy rights.

Clemen Coaching ("us", "we", "our") may use your personal data to provide and improve our service. By visiting our website you agree to the collection and use of information in accordance with this privacy policy.

## Collecting and Using Your Personal Data

#### Types of Data Collected

#### Personal Data

While using our website, we may ask you to provide us with certain personally identifiable information that can be used to contact or identify you. Personally identifiable information may include, but is not limited to:

- Email address
- Usage Data

#### Email address

Your email address will only be collected when you actively contact us via a contact form or directly via email. This email address will only be used to communicate with you and will not used for any other purpose and will not be provided to any third parties.

## Usage Data

Usage Data is collected automatically when using our website.

Usage Data may include information such as Your Device's Internet Protocol address (e.g. IP address), browser type, browser version, the pages of our website that you visit, the time and date of your visit, the time spent on those pages, unique device identifiers and other diagnostic data.

When you access our website by or through a mobile device, We may collect certain information automatically, including, but not limited to, the type of mobile device you use, your mobile device unique ID, the IP address of your mobile device, your mobile operating system, the type of mobile Internet browser you use, unique device identifiers and other diagnostic data.

We may also collect information that your browser sends whenever you visit our service or when you access our website by or through a mobile device.

#### Tracking Technologies and Cookies

We may use cookies and similar tracking technologies to track the activity on our website and store certain information. Tracking technologies used are tags and scripts to collect and track information and to improve and analyze our website. The technologies we use may include:

A cookie is a small file placed on your device. When visiting our website you will be asked to instruct what type of cookies we are allowed to collect. You can also instruct your browser to refuse all cookies. However, if you do not accept cookies at all, You may not be able to use some parts of our website.

Cookies can be "Persistent" or "Session" Cookies. Persistent Cookies remain on your personal computer or mobile device when you go offline, while session cookies are deleted as soon as you close your web browser.

#### Use of Your Personal Data

We may use personal data for the following purposes:

- To provide and maintain our website, including to monitor the usage of our website.
- To contact you: To contact you by email, telephone calls, SMS or Whatsapp. But, only if you actively provided us with your contact information and requested us to contact you.
- **For other purposes**: We may use your information for other purposes, such as data analysis, identifying usage trends, determining the effectiveness of our promotional campaigns and to evaluate and improve our website, products, services, marketing and your experience.

## Retention of Your Personal Data

We will retain your personal data only for as long as is necessary for the purposes set out in this Privacy Policy. We will retain and use your personal data to the extent necessary to comply with our legal obligations (for example, if we are required to retain your data to comply with applicable laws), resolve disputes, and enforce our legal agreements and policies.

We will also retain usage data for internal analysis purposes. Usage data is generally retained for a shorter period of time, except when this data is used to strengthen the security or to improve the functionality of our website, or when we are legally obligated to retain this data for longer time periods.

#### Delete Your Personal Data

You may, at any time, contact us to request access to, correct, or delete any personal information that you have provided to us.

Please note, however, that we may need to retain certain information when we have a legal obligation or lawful basis to do so.

#### Disclosure of Your Personal Data

We may disclose your personal data in the good faith belief that such action is necessary to:

- Comply with a legal obligation
- Protect and defend the rights or property of our website.
- Protect the personal safety of users of our website or the public
- Protect against legal liability

## Security of Your Personal Data

The security of your personal data is important to us, but remember that no method of transmission over the internet, or method of electronic storage is 100% secure. While we strive to use commercially acceptable means to protect your personal data, We cannot guarantee its absolute security.

# Links to Other Websites

Our website may contain links to other websites that are not operated by us. If you click on a third party link, you will be directed to that third party's site. We strongly advise you to review the Privacy Policy of every site you visit.

We have no control over and assume no responsibility for the content, privacy policies or practices of any third party sites or services.

# Changes to this Privacy Policy

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page.

You are advised to review this Privacy Policy periodically for any changes. Changes to this Privacy Policy are effective when they are posted on this page.

# Contact Us

If you have any questions about this Privacy Policy, You can contact us:

• By email: katrin.clemen@gmx.de